



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

1

IN THE HIGH COURT OF KERALA AT ERNAKULAM

PRESENT

THE HONOURABLE MR. JUSTICE RAJA VIJAYARAGHAVAN V

&

THE HONOURABLE MR.JUSTICE K. V. JAYAKUMAR

FRIDAY, THE 21ST DAY OF NOVEMBER 2025 / 30TH KARTHIKA, 1947

WP(C) NO. 41543 OF 2024

PETITIONER:

P. N. RADHAKRISHNAN,
AGED 62 YEARS,
RESIDING AT PUNNASSERY MANA, KOTHAKULANGARA,
ANGAMALY, ERNAKULAM, PIN - 683572

BY ADVS.
SRI.P.N.DAMODARAN NAMBOODIRI
SHRI. HRITHWIK D. NAMBOOTHIRI
SMT.VARADA K. HARI

RESPONDENTS:

1 STATE OF KERALA
REP. BY PRINCIPAL SECRETARY TO GOVERNMENT, REVENUE
(DEVASWOM) DEPARTMENT, GOVERNMENT SECRETARIAT
ANNEX, THIRUVANANTHAPURAM, PIN - 695001



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

2

2 GURUVAYOOR DEVASWOM MANAGING COMMITTEE
 REPRESENTED BY ITS ADMINISTRATOR, GURUVAYOOR
 DEVASWOM, THRISSUR, PIN - 680101

3 ADMINISTRATOR
 GURUVAYOOR DEVASWOM MANAGING COMMITTEE, GURUVAYOOR
 DEVASWOM, THRISSUR, PIN - 680101

ADDL. R4 THE ASSISTANT COMMISSIONER OF POLICE
 GURUVAYOOR-680101

ADDL.R5 THE STATION HOUSE OFFICER
 GURUVAYUR TEMPLE POLICE STATION, MELPATHUR ROAD,
 SOUTH NADA, NEAR GURUVAYUR TEMPLE, GURUVAYUR,
 THRISSUR

ARE IMPEADED AS ADDL.R4 AND R5 AS PER ORDER DATED
13.02.2025 IN I.A. 2/2025 IN THE WP(C) .

THIS WRIT PETITION (CIVIL) HAVING BEEN FINALLY HEARD ON
07.11.2025, ALONG WITH DBP.1/2025 AND WP(C)5136/2025, THE
COURT ON 21.11.2025 DELIVERED THE FOLLOWING:



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

3

IN THE HIGH COURT OF KERALA AT ERNAKULAM

PRESENT

THE HONOURABLE MR. JUSTICE RAJA VIJAYARAGHAVAN V

&

THE HONOURABLE MR.JUSTICE K. V. JAYAKUMAR

FRIDAY, THE 21ST DAY OF NOVEMBER 2025 / 30TH KARTHIKA, 1947

DBP NO. 1 OF 2025

PETITIONER:

SMT.LEKHA SURESH,
ADVOCATE, VAYANAPPILLIL HOUSE, OCHANTHURUTH P.O.,
ERNAKULAM - 682 508

'SUO MOTU' IS CORRECTED BY SHOWING THE NAME OF THE
COMPLAINANT AS THE PETITIONER AS ABOVE VIDE ORDER
DATED 06/03/2025 IN DBP.NO.1/2025

BY ADV SMT.LEKHA SURESH (PARTY-IN-PERSON)

RESPONDENTS:

1 STATE OF KERALA
 REPRESENTED BY THE SECRETARY TO GOVERNMENT,
 REVENUE (DEVASWOM) DEPARTMENT, GOVERNMENT
 SECRETARIATE, THIRUVANANTHAPURAM, PIN - 695001



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

4

- 2 THE COMMISSIONER OF POLICE
THRISSUR (CITY), SAKTHAN THAMPURAN NAGAR,
VELIYANNUR, THRISSUR - 680001
- 3 THE STATION HOUSE OFFICER
GURUVAYUR TEMPLE POLICE STATION, MELPATHUR ROAD,
SOUTH NADA, NEAR GURUVAYUR TEMPLE, GURUVAYUR,
THRISSUR - 680101
- 4 COMMISSIONER
GURUVAYUR DEVASWOM, GOVERNMENT SECRETARIATE,
THIUVANANTHAPURAM, PIN - 695001
- 5 GURUVAYUR DEVASWOM MANAGING COMMITTEE
GURUVAYUR DEVASWOM, GURUVAYUR, PIN - 680101,
REPRESENTED BY ITS ADMINISTRATOR

ADDL R6 THE ASSISTANT COMMISSIONER OF POLICE
GURUVAYUR, PIN-680101

IS SUO MOTU IMPEADED AS ADDITIONAL 6TH RESPONDENT
VIDE ORDER DATED 23/01/2025 IN DBP.NO.1/2025

THIS DEVASWOM BOARD PETITION HAVING BEEN FINALLY HEARD
ON 07.11.2025, ALONG WITH WP(C).41543/2024 AND CONNECTED
CASES, THE COURT ON 21.11.2025 DELIVERED THE FOLLOWING:



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

5

IN THE HIGH COURT OF KERALA AT ERNAKULAM

PRESENT

THE HONOURABLE MR. JUSTICE RAJA VIJAYARAGHAVAN V

&

THE HONOURABLE MR.JUSTICE K. V. JAYAKUMAR

FRIDAY, THE 21ST DAY OF NOVEMBER 2025 / 30TH KARTHIKA, 1947

WP(C) NO. 5136 OF 2025

PETITIONER:

SUMESH C M
AGED 45 YEARS,
NEAR ST.FRANCIS BOYS HIGH SCHOOL, MATTOM PO,
THRISSUR DISTRICT, PIN - 680602

BY ADVS.
SRI.K.MOHANAKANNAN
SHRI.ADARSH MOHAN K.

RESPONDENTS:

1 STATE OF KERALA [CORRECTED]
REPRESENTED BY ITS SECRETARY TO GOVERNMENT REVENUE
DEVASWOM DEPARTMENT,
THIRUVANANTHAPURAM, PIN - 695001



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

6

*STATE OF KERALA, REPRESENTED BY ITS SECRETARY TO
GOVERNMENT, REVENUE (DEVASWOM) DEPARTMENT,
THIRUVANANTHAPURAM, PIN 695 001.

(DESCRIPTION OF R1 SUO MOTU CORRECTED AS PER ORDER
DATED 14/2/25 IN THE WP(C)]

2 GURUVAYUR DEVASWOM MANAGING COMMITTEE
GURUVAYUR, THRISSUR REPRESENTED BY ITS CHAIRMAN,
PIN - 680101

[GURUVAYUR DEVASWOM MANAGING COMMITTEE,
REPRESENTED BY ITS ADMINISTRATOR,
GURUVAYUR, PIN 680 101

(DESCRIPTION OF R2 SUO MOTU CORRECTED AS PER ORDER
DATED 14/2/25 IN THE WP(C)]

3 THE ADMINISTRATOR
GURUVAYUR DEVASWOM, THRISSUR, PIN - 680101

THIS WRIT PETITION (CIVIL) HAVING BEEN FINAL HEARD ON
07.11.2025, ALONG WITH WP(C).41543/2024 AND CONNECTED CASES,
THE COURT ON 21.11.2025 DELIVERED THE FOLLOWING:



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

7

‘CR’

JUDGMENT

K. V. Jayakumar

The Guruvayoor Sree Krishna Temple is a major Hindu pilgrimage site dedicated to Lord Krishna. It is considered the “Dwaraka of South India” and is known as “Bhooloka Vaikuntam” (the abode of Lord Krishna on earth). It is believed that the idol is over 5,000 years old and was worshipped by Lord Krishna himself.

2. The issues involved in the Writ Petitions and the Devaswom Board Petition pertain to the queue system, crowd management, and related matters in Sree Krishna Temple, Guruvayoor. The issues involved in all these Writ Petitions are identical and therefore, all these matters are disposed of by a common judgment. W.P(C). No.41543/2024 is taken as the lead case, and parties and exhibits are hereinafter referred to as in that of the Writ Petition unless otherwise specifically stated.

3. Sri. P. N. Radhakrishnan is the petitioner in W.P.(C) No. 41543/2024. He has submitted a complaint before this Court seeking the reintroduction of the online booking facility for darshan in Sree Krishna Temple, Guruvayoor. This Court registered a suo motu case as D.B.P 94/2024. This Court vide Ext.P1 order dated 13.11.2023 in DBP No.94/2023



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

8

has directed the respondents to reconsider the request made by the petitioner for the reintroduction of the online booking facility for free darshan to pilgrims/devotees at Guruvayoor Sreekrishna Temple, and to take an appropriate decision after affording him an opportunity of being heard.

4. The petitioner further states that the number of devotees visiting Guruvayoor Sreekrishna Temple is increasing day by day. Therefore, an alternative mechanism, distinct from the conventional long-standing queue system, is the need of the hour. According to the petitioner, the present system of an unending queue poses serious difficulties for devotees, including elderly women, differently-abled persons, and those coming from distant places. The petitioner further states that during 2022, the COVID pandemic period, the temple authorities implemented an online virtual system and it has been withdrawn irrationally.

5. Sri Sumesh C. M., a devotee of Guruvayoor Sree Krishna Temple, is the petitioner in W.P.(C) No. 5136/2025. He has highlighted the hardships and difficulties faced by devotees who stand in the queue for hours every day to obtain darshan at Guruvayoor Sreekrishna Temple. According to the petitioner, the available infrastructure in the temple is insufficient to meet the needs of the devotees. He further states that it is the bounden duty of the Managing Committee to ensure adequate facilities for devotees to have a smooth and dignified darshan.



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

9

6. Adv. Lekha Suresh submitted a complaint before the Registrar of this Court, narrating the bitter experience she had to endure at Guruvayoor Sreekrishna Temple during the Ekadashi festival in 2024. The complaint submitted by Smt. Lekha Suresh was registered as DBP No. 1/2025 along with other writ petitions.

7. The petitioner W.P(C) No.41543/2024 has claimed the following reliefs:

- “a) To call for entire records leading to Ext.P5 and quash the same by issuing a writ of certiorari or any other appropriate writ, order or direction.
- b) Issue a writ of mandamus or any other appropriate writ, order or direction thereby command the respondents 2 & 3 to restore the implementation online virtual queue system introduced in Sreekrishna Temple, Guruvayoor, in most efficient manner with proper consultation & discussions with all the concerned parties;
- c) Issue a writ of mandamus or any other appropriate writ, order or direction thereby command the respondents 2 & 3 to reconsider implementation of the online virtual queue system in the light of the directions contained in Ext.P1 order passed by this Hon Court.”

8. The writ petitioner in WP(C).No.5136/2025 has claimed the following reliefs:

- “a) To issue a writ of mandamus or any other



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

10

appropriate writ, order or direction directing respondents 2 and 3 to regulate the rush of pilgrims in Guruvayoor Sreekrishnaswami Temple by appropriately establishing a queue complex as proposed.

b) To issue a writ of mandamus or any other appropriate writ, order or direction directing the 3rd respondent to file a report regarding the steps taken by the Guruvayoor Managing Committee in the matter for constructing a queue complex and providing other amenities for the pilgrims of the Temple.

c) To issue a writ of mandamus or any other appropriate writ, order or direction directing respondents 2 and 3 to consider Exts.P4 and P5 and take appropriate action on the issues highlighted therein within a time frame to be fixed by this Hon'ble Court."

9. Sri. Hrithwik D. Namboodiri, learned counsel for the petitioner in W.P(C) No.41543/2024, submitted that Ext.P5 order, by which the Devaswom Managing Committee has rejected the request of the petitioner to restart online reservation for darshan, is passed in violation of the Ext.P1 order of this Court. The old and conventional long-standing queue system causes serious hurdles to the age-old devotees, women, and children to have a peaceful and satisfactory darshan in the temple. The large number of people standing in the long ending queue can easily be managed by a scientific and systematic queue system.

10. Sri. K. Mohanakannan, learned counsel for the petitioner in



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

11

W.P(C) No.5136/2025, submitted that the Managing Committee has failed to provide basic amenities in the temple to avoid overcrowding and to regulate darshan.

11. Smt. Lekha Suresh, party-in-person, submitted that the devotees have to wait for several hours for getting darshan during the Ekadashi festival.

12. As directed by this Court, the respondents 2 and 3 Guruvayoor Devaswom Managing Committee and its Administrator have filed a detailed counter affidavit. In the counter affidavit, it is stated that the Guruvayoor Devaswom Managing Committee has introduced online booking for darshan during the lockdown of the COVID-19 pandemic. After the pandemic period, the Devaswom arranged a hybrid system for darshan, i.e., both online and offline. It is stated in the counter that, due to the special and unique religious customs prevailing in Guruvayoor Temple, the timing and duration of poojas cannot be precisely predicted. Consequently, devotees who booked darshan through the online queue system encountered issues when the allotted time slots could not be strictly adhered to, for reasons beyond the control of the Managing Committee. Further, there were instances of altercation between devotees who booked darshan through online mode and offline mode, since the devotees who booked darshan through online mode demanded priority over the other devotees who came to darshan physically.



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

12

In order to avoid conflicts and unnecessary issues, the Managing Committee has decided to stop the online booking for darshan and resorted only to offline darshan.

13. It is further stated in the counter affidavit that, considering the large number of devotees visiting the temple every day, it is not viable to introduce a hybrid system of darshan, as it would cause considerable hardships to the devotees. A counter affidavit has been filed on similar lines in W.P.(C) No. 5136/2025.

14. Sri. Vipin Das, the learned Standing Counsel for Guruvayoor Devaswom, submitted that strict 'poojavidhis' of Guruvayoor temple were structured by Adi Shankaracharya during 500 B.C. and that is even now strictly being followed by the Managing Committee. A very limited darshan time i.e., 10-11 hours a day is available during the intervals of poojas. The unpredictable increase in the number of devotees every year makes it a challenging job for the Devaswom to manage the crowd. The learned counsel for the Guruvayoor Devaswom submitted that, considering the strict 'poojavidhis' of the temple, a specific time slot cannot be allotted to the devotees and a virtual queue system is not practically feasible in the temple. The Hybrid mode of queue system and crowd management adopted by the Managing Committee has also ended in a failure, as there were conflicts between the devotees standing in physical queue and those coming into the



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

13

temple after taking tickets in virtual mode.

15. We have heard the rival submissions and considered the materials placed on record.

16. Before we proceed further, it would be profitable to extract relevant provisions of the Guruvayoor Devaswom Act, 1978 and the precedents.

3. Incorporation.-

(1) The administration, control and management of the Devaswom shall be vested in a Committee constituted in the manner hereinafter provided.

(2) The Committee shall by the name of "the Guruvayoor Devaswom Managing Committee" be a body corporate and shall have perpetual succession and a common seal and shall by the said name sue and be sued through the Administrator.

4. Composition of committee.-

1) The Committee shall consist of the following members, namely:-

- (a) the Zamorin Raja;
- (b) the Karanavan for the time being of the Mallisseri Illom at Guruvayoor,
- (c) the Thanthri of the Temple, ex-officio,
- (d) a representative of the employees of the Devaswom nominated by the Hindus among the Council of Ministers;
- (e) not more than five persons, of whom one shall be a member of a Scheduled Caste, nominated by the Hindus among the Council of Ministers from among persons having interest in the Temple.



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

14

(2) A person shall be disqualified for being nominated under clause (e) of sub-section (1), if-

- (i) he believes in the practice of untouchability or does not profess the Hindu Religion or believe in temple worship; or
- (ii) he is an employee under the Government or the Devaswom; or
- (iii) he is below thirty years of age; or
- (iv) he is engaged in any subsisting contract with the Devaswom; or
- (v) he is subject to any of the disqualifications mentioned in clauses (a), (b) and (c) of sub-section (3) of Section 5.

(3) The members of the Committee shall, at its first meeting, elect one of its members as its Chairman.

(4) Every member of the Committee shall, before entering upon his office make and subscribe in the presence of the Commissioner an oath in the following form, that is to say-

"I, A B, do swear in the name of God that I profess the Hindu Religion and believe in temple worship and that I do not believe in the practice of untouchability".

“10. **Duties of Committee.**- Subject to the provisions of this Act and the rules made thereunder, it shall be the duties of the Committee-

- (a) subject to the custom and usage in the Temple, to arrange for the proper performance of the rites and ceremonies in the Temple and the subordinate temples attached thereto in accordance with the dittam or scale of expenditure fixed for the temple and the



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

15

subordinate temples under Section 20 or, till the dittam or scale of expenditure is fixed under that section, in accordance with the dittam or scale of expenditure fixed for the Temple and the subordinate temples under Section 51 of the Madras Hindu Religious and Charitable Endowments Act, 1951 (Madras Act XIX of 1951);

(b) to provide facilities for the proper performance of worship by the worshippers;

(c) to ensure the safe custody of the funds, valuable securities and jewelleryes and the preservation and management of the properties vested in the Temple;

(d) to ensure maintenance of order and discipline and proper hygienic conditions in the Temple and the subordinate temples attached thereto and of proper standard of cleanliness and purity in the offerings made therein;

(e) to ensure that the funds of the endowments of the Temple are spent according to the wishes so far as may be known of the donors;

(f) to make provision for the payment of suitable emoluments to the salaried staff of the Devaswom; and

(g) to do all such things as may be incidental and conducive to the efficient management of the affairs of the Devaswom and the convenience of the worshippers.”

35. Thantri to be final authority in religious matters.-

(1) Nothing in this Act shall be deemed to authorise the Committee or the Commissioner or the Government to interfere with the religious or spiritual matters pertaining to the Devaswom.

(2) The decision of the Thantri of the Temple on all religious, spiritual, ritual or ceremonial matters pertaining to the Devaswom shall be final, unless such decision violates any provision contained



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

16

in any law for the time being in force.

17. As per Sub-section (b) of Section 10, it is the bounden duty of the Managing Committee to provide facilities for the devotees for worship. Subclause (d) mandates that the Court shall ensure order and discipline and proper hygiene in the temple. The aforesaid provision clearly states that the Guruvayoor Devaswom is bound to protect the interests of the devotees. It is the bounden duty of the Managing Committee to ensure a hassle-free darshan to the devotees.

18. The Bhagavad Gita is a foundational Hindu scripture that presents a profound synthesis of diverse strands of Indian religious and philosophical thought. It weaves together the Vedic principles of dharma (duty and righteous action), the contemplative disciplines of Sankhya-based yoga and jñāna, and the path of bhakti, or devotion. Across the various Hindu traditions, the Gita occupies a uniquely exalted position and exerts a pan-Hindu influence, standing as one of the most prominent and universally revered sacred texts.

Chapter 9 Verse 29 of Sacred Gita reads as follows:

समोऽहं सर्वभूतेषु न मे द्वेष्योऽस्ति न प्रियः ।
ये भजन्ति तु मां भक्त्या मयि ते तेषु चाप्यहम् ॥



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

17

The English translation of the said Verse reads as follows:

"I am equal to all beings; none is dear to Me and none is disliked. But those who worship Me with devotion dwell in Me, and I dwell in them."

In the said Verse Lord Krishna says that he has a special grace to those devotees who worship the Lord with love and devotion.

19. Srimad Bhagavatam is one of the most sacred and authoritative texts in Hinduism. It is a revered scripture that narrates the divine incarnations of Lord Vishnu, with particular emphasis on the life, teachings, and transcendental deeds of Lord Krishna. Renowned for its profound devotional philosophy and spiritual insight, the Srimad Bhagavatam continues to serve as a guiding light for devotees seeking devotion (bhakti), wisdom, and liberation.

Canto 9 Chapter 4 Verse 65 of Srimad Bhagavatham reads thus:

" मय्यनन्येन भावेन भक्तिं कुर्वन्ति ये दृढाम् ।
मत्कृते त्यक्तकर्माणस्त्यक्तस्वजनबान्धवाः ॥
मदर्थेऽर्हणमन्त्रार्चा यः कुर्वन्त्यनपेक्षया ।



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

18

तेषां अहं परिपन्थं न सहे मपरायणाम् ॥

The translation of the above Verse is as follows:

"Those who, with exclusive devotion, worship Me-giving up all worldly duties and relationships for My sake-if anyone creates obstacles for them, I cannot tolerate it. I immediately act to remove their distress."

The verse Śrīmad Bhagavatam 9.4.65 describes the Supreme Lord's special relationship with His exclusive devotees. It states that those who worship Him with exclusive devotion (मय्यनन्येन भावेन), giving up all other duties and family ties for His sake, have a unique status. If anyone tries to create obstacles or harm them, the Lord cannot tolerate it and immediately acts to remove their distress. This highlights the Lord's protectiveness and special care for devoted worshippers who surrender fully to Him."

20. The ancient Hindu scriptures, the Bhagavad Gita and the Srimad Bhagavatam, clearly reflect the profound care and compassion that Lord Krishna extends towards His bhaktas or devotees. These texts consistently emphasise that it would displease the Lord if any hardship, inconvenience, or distress were caused to those who worship Him. In essence, both the Bhagavad Gita and the Srimad Bhagavatam underscore the sacred duty to protect the interests and welfare of pilgrims and devotees, ensuring that they are treated at all times with the highest degree of care, respect, and



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

19

consideration.

The Issue of Crowd Management in the Temple City of Guruvayoor

21. A three-Judge Bench of the Hon'ble Supreme Court in **Nar Hari Sastri v. Shri Badarinath Temple Committee**¹ has observed:

“This right of entry into a public temple is, however, not an unregulated or unrestricted right. It is open to the trustees of a public temple to regulate the time of public visits and fix certain hours of the day during which alone members of the public would be allowed access to the shrine. The public may also be denied access to certain particularly sacred parts of the temple, e.g., the inner sanctuary or as it is said the "Holy of Holies" where the deity is actually located. Quite apart from these, it is always competent to the temple authorities to make and enforce rules to ensure good order and decency of worship and prevent overcrowding in a temple. Good conduct or orderly behaviour is always an obligatory condition of admission into a temple [Kalidas Jivramv.Gor Parjaram Hirji, ILR (1890) 15 Bom 309; Thackersey Dewrajv.Hurbhum Nursey, ILR (1883) 8 Bom 432], and this principle has been accepted by and recognised in the Shri Badrinath Temple Act, Section 25 of which provides for framing of bye-laws by the temple committee inter alia for maintenance of order inside the temple and regulating the entry of persons within it.”

¹ [(1952)1SCC689]



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

20

22. While dealing with the issue of crowd management, it is necessary for temple authorities to rethink the problem not merely as “how to manage the queue” but fundamentally as “how to avoid the queue.”

23. The petitioners in these writ petitions and DBP proceedings repeatedly emphasised the hardships and physical strain faced while standing in long queues.

24. The real question, therefore, is:

- How can we avoid forcing devotees to stand in long queues?
- And if queues cannot be eliminated entirely, how can devotees wait in comfort and dignity—preferably seated rather than standing?

25. Overcrowding occurs when a large number of individuals congregate within a limited physical space beyond its carrying capacity. In the Sree Krishna Temple at Guruvayoor, where both the inner naalambalam and the surrounding areas offer extremely limited space, any sudden or concentrated influx of pilgrims, all eager for darshan, inevitably leads to multifaceted concerns.

Drawbacks of the Conventional Queue System



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

21

26. We shall now examine the existing queueing method at the Guruvayoor Temple.

27. The learned counsel for the petitioners has highlighted the difficulties faced by women, children, elderly persons, and differently-abled devotees, who often stand in queues for three hours on normal days and for 8 to 12 hours during peak seasons such as Ekadashi, Vishu, and Ashtami Rohini.

28. One significant drawback of the conventional physical queue is the total absence of real-time information. A devotee standing far back in the line remains uncertain about the likely waiting time for darshan. This issue can and should be resolved through a digitally integrated mobile application, equipped with AI-based predictive tools, geo-tracking of queue movement, and real-time status updates.

29. The learned Standing Counsel for the Guruvayoor Devaswom contended that the temple strictly adheres to the pooja vidhis and rituals prescribed by Adi Shankaracharya. On days when special offerings such as Udayasthamana Pooja are performed, the sanctum sanctorum remains closed intermittently, causing unavoidable delays. It was also submitted that a virtual queue system may not be entirely feasible due to the peculiarities of the ritual schedule. Nevertheless, this Court is of the view that technology can be adapted to complement, not compromise, traditional tantric practices.



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

22

30. Given the hardships faced by devotees, it is high time that a new, modern, scientifically-designed system is introduced to ease their difficulties and ensure a dignified and spiritually fulfilling experience.

The Need for a Systematic Queue System

31. A devotee visiting a temple expects a peaceful and hassle-free darshan. The purpose of such a visit is not merely to see the deity but to attain inner peace, solace, and spiritual elevation.

32. The Devaswom Managing Committee, as trustee, is under a sacred legal and moral duty to safeguard the welfare of devotees. Since temple administration is funded through offerings made by devotees, their rights and needs are paramount. No devotee should leave the temple with a sense of grievance or dissatisfaction.

33. Numerous difficulties faced by devotees have already been set forth by the petitioners. The focus now must shift to how the Managing Committee can revamp the outdated physical queue system through scientific planning and improved logistics. A new system must align with the temple's actual carrying capacity.

34. The temple opens at 3:00 a.m. and closes around 10:30 p.m. However, considering ritual closures, the effective darshan window is approximately 10–11 hours per day.



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

23

35. The foremost step, therefore, is a scientific assessment of the maximum number of devotees the temple can safely accommodate per day, especially during festivals. The Standing Counsel suggests a capacity of 7,000–10,000 devotees, but this requires formal validation. The temple may also explore enhancing darshan hours through consultations with the Thantri.

36. If the permissible daily limit is 7,000, then physical bookings should not exceed that number. Bookings may be distributed across morning and evening sessions. The devotees may also be categorised into groups (A, B, C, D, etc.), each consisting of 300–500 persons, enabling staggered darshan and reducing crowding inside the temple premises.

37. The Managing Committee must establish a system for real-time digital display of darshan progress and queue movement. A modified physical queue with real-time intelligence would significantly ease the burden on devotees.

38. Lack of coordination among various government departments is a major impediment in a temple city like Guruvayoor. Effective crowd control demands a permanent inter-departmental coordination committee comprising district heads of all critical departments. Security, both inside and outside the temple, requires reinforcement by specially trained police officers.

39. As the number of pilgrims increases daily, overcrowding in



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

24

Guruvayoor has become a municipal-level civic challenge, not merely a temple-management problem. While the influx brings economic growth, it also raises concerns regarding sanitation, health, environment, traffic regulation, and law and order.

40. After considering the submissions and materials on record, this Court issues the following directives to ensure orderly administration, protection of devotee rights, and efficient crowd management:

GUIDELINES

A. SCIENTIFIC STUDY OF CARRYING CAPACITY

A detailed study must be conducted to determine the maximum number of devotees the temple can safely accommodate on normal and festival days. The daily cap shall thereafter be fixed accordingly.

B. FIXATION OF ENTRY AND EXIT POINTS

There shall be one designated entry and one designated exit point to streamline movement.

C. CLASSIFICATION OF DEVOTEES INTO GROUPS

Devotees may be grouped (A, B, C, D, etc.), with 300–500 persons per



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

25

group. Aadhaar/Electoral ID shall be mandatory for spot-booking for security purposes.

D. ALLOTMENT OF TIME SLOTS

Each group shall be allotted tentative time slots to prevent prolonged waiting.

E. REAL-TIME DISPLAY OF DARSHAN PROGRESS

A mobile application needs to be developed and digital display systems providing real-time updates.

F. EXCLUSIVE ONLINE DARSHAN DAYS

At least two days a week may be dedicated exclusively for online booking, benefiting devotees from distant locations.

G. BASIC AMENITIES

Adequate drinking water, seating arrangements, shade, fans, and light refreshments must be provided. establishing resting areas and air-cooled waiting halls for senior citizens, feeding mothers , disabled and children can also be considered

H. ENHANCEMENT OF DARSHAN HOURS



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

26

Darshan hours may be increased, after consultation with the Thantri, by optimising ritual closures.

I. QUALITY AND SATISFACTORY DARSHAN

The Committee must ensure a dignified darshan experience and prevent misconduct by staff.

J. STAFF TRAINING

Regular training must be provided to improve efficiency, discipline, and courteous behaviour.

K. PRIORITY DARSHAN FOR SPECIAL CATEGORIES

Senior citizens, differently-abled persons, pregnant women, and those with infants shall receive priority darshan. (See the directions issued by this Court in **Suo motu v. State of Kerala**² with regard to the differently abled persons). In respect of such persons Aadhaar Card shall be made mandatory.

L. CO-ORDINATION OF VARIOUS DEPARTMENTS

A permanent multi-departmental committee shall be constituted with the following members:

² 2025 KHC OnLine 982



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

27

- Chairman/Member, Devaswom Managing Committee
- District Collector, Thrissur
- Superintendent of Police, Thrissur
- Secretary, Guruvayoor Municipality
- District Coordinator, Suchitwa Mission
- Environmental Engineer, Pollution Control Board
- District Medical Officer

The Guruvayoor Devaswom Managing Committee shall prepare a comprehensive action plan, after consultation with the various stakeholders and place before this Court, as expeditiously as possible, within an outer limit of two months from the date of receipt of a copy of this judgment. The Writ Petitions are disposed of as above. No separate order is required to be passed in DBP No.1/2025.

Sd/-
RAJA VIJAYARAGHAVAN V.
JUDGE

Sd/-
K. V. JAYAKUMAR
JUDGE

Sbna/



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

28

APPENDIX OF WP(C) 41543/2024

PETITIONER EXHIBITS

Exhibit P1	TRUE COPY OF THE ORDER DATED 13.11.2023 IN DBP 94 OF 2023 (P. N. RADHAKRISHNAN V. STATE OF KERALA & ORS.).
Exhibit P2	TRUE COPY OF THE ORDER DATED 11.03.2024 IN R. P. NO. 228/2024 ON THE FILES OF THIS HON. COURT.
Exhibit P3	TRUE COPY OF THE NOTICE DATED 05.04.2024.
Exhibit P4	TRUE COPY OF THE DETAILED REPRESENTATION SUBMITTED BEFORE THE 2ND RESPONDENT ON 08.04.2024.
Exhibit P5	TRUE COPY OF THE COMMUNICATIONS DATED 27.07.2024 ISSUED BY THE 2ND RESPONDENT.
Exhibit P6	TRUE COPY OF THE NEWS REPORT IN MATHRUBHUMI NEWS E-NEWS PAPER DATED 28.12.2024 SHOWING THE REPORT OF CROWD MANAGEMENT IN THE TEMPLE.
Exhibit P7	TRUE COPY OF THE OTHER NEWS REPORT IN MATHRUBHUMI DAILY ON 12.12.2024.
Exhibit P8	TRUE COPY OF THE NEWS REPORT IN MANGALAM DAILY THRISSUR EDITION DATED 12.12.2024 .

RESPONDENT EXHIBITS



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

29

Exhibit R2 (a)	True copy of the decision No.61 dated 26-06-2023 of the Guruvayur Devaswom Managing Committee
Exhibit R2 (b)	The true copy of the decision No.22 dated 06-09-2024 of the Guruvayur Devaswom Managing Committee



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

30

APPENDIX OF WP(C) 5136/2025

PETITIONER EXHIBITS

Exhibit P1	TRUE COPY OF THE REPRESENTATION BY ANIL.T.S BEFORE THE PUBLIC INFORMATION OFFICER , DATED 30-8-2024.
Exhibit P2	TRUE COPY OF THE REPLY GIVEN BY THE PUBLIC INFORMATION OFFICER, WITH MINUTES OF THE MEETING DATED 16-7-2008 FURNISHED TO SRI. ANIL T.S.
Exhibit P3	PREPARED BY KANIPAYYUR KRISHNAN NAMBOODIRIPAD, DR. BALAGOPAL T.S.PRABHU, DR.A.ACHUTHAN.
Exhibit P4	TRUE COPY OF THE REPRESENTATION DATED 7-9-2024 SUBMITTED BEFORE 1ST RESPONDENT WITH POSTAL ACKNOWLEDGEMENT
Exhibit P5	TRUE COPY OF THE REPRESENTATION DATED 30-8-2024 SUBMITTED BEFORE 2ND RESPONDENT WITH POSTAL ACKNOWLEDGEMENT
Exhibit P6	TRUE COPY REPORT PUBLISHED IN MATHRUBHUMI DAILY DATED 28-12-2024

RESPONDENT EXHIBITS

EXHIBIT R2(a)	True copy of the G.O(Rt) No. 182/2024/RD dated 12-01-2024
EXHIBIT R2(b)	True copy of the G.O(P) No 153/2024/RD dated 06-07-2024



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

31

APPENDIX OF WP(C) 41543/2024

PETITIONER EXHIBITS

Exhibit P1	TRUE COPY OF THE ORDER DATED 13.11.2023 IN DBP 94 OF 2023 (P. N. RADHAKRISHNAN V. STATE OF KERALA & ORS.).
Exhibit P2	TRUE COPY OF THE ORDER DATED 11.03.2024 IN R. P. NO. 228/2024 ON THE FILES OF THIS HON. COURT.
Exhibit P3	TRUE COPY OF THE NOTICE DATED 05.04.2024.
Exhibit P4	TRUE COPY OF THE DETAILED REPRESENTATION SUBMITTED BEFORE THE 2ND RESPONDENT ON 08.04.2024.
Exhibit P5	TRUE COPY OF THE COMMUNICATIONS DATED 27.07.2024 ISSUED BY THE 2ND RESPONDENT.
Exhibit P6	TRUE COPY OF THE NEWS REPORT IN MATHRUBHUMI NEWS E-NEWS PAPER DATED 28.12.2024 SHOWING THE REPORT OF CROWD MANAGEMENT IN THE TEMPLE.
Exhibit P7	TRUE COPY OF THE OTHER NEWS REPORT IN MATHRUBHUMI DAILY ON 12.12.2024.
Exhibit P8	TRUE COPY OF THE NEWS REPORT IN MANGALAM DAILY THRISSUR EDITION DATED 12.12.2024

RESPONDENT EXHIBITS

Exhibit R2(a)	True copy of the decision No.61 dated 26-06-2023 of the Guruvayur Devaswom Managing Committee
Exhibit R2(b)	The true copy of the decision No.22 dated 06-09-2024 of the Guruvayur Devaswom Managing Committee



2025:KER:89186

W.P(C).Nos.41543/2024 & 5136/2025
and DBP No.1/2025

32

APPENDIX OF WP(C) 5136/2025

PETITIONER EXHIBITS

Exhibit P1	TRUE COPY OF THE REPRESENTATION BY ANIL.T.S BEFORE THE PUBLIC INFORMATION OFFICER , DATED 30-8-2024.
Exhibit P2	TRUE COPY OF THE REPLY GIVEN BY THE PUBLIC INFORMATION OFFICER, WITH MINUTES OF THE MEETING DATED 16-7-2008 FURNISHED TO SRI. ANIL T.S.
Exhibit P3	PREPARED BY KANIPAYYUR KRISHNAN NAMBOODIRIPAD, DR. BALAGOPAL T.S.PRABHU, DR.A.ACHUTHAN.
Exhibit P4	TRUE COPY OF THE REPRESENTATION DATED 7-9-2024 SUBMITTED BEFORE 1ST RESPONDENT WITH POSTAL ACKNOWLEDGEMENT
Exhibit P5	TRUE COPY OF THE REPRESENTATION DATED 30-8-2024 SUBMITTED BEFORE 2ND RESPONDENT WITH POSTAL ACKNOWLEDGEMENT
Exhibit P6	TRUE COPY REPORT PUBLISHED IN MATHRUBHUMI DAILY DATED 28-12-2024

RESPONDENT EXHIBITS

EXHIBIT R2(a)	True copy of the G.O(Rt) No. 182/2024/RD dated 12-01-2024
EXHIBIT R2(b)	True copy of the G.O(P) No 153/2024/RD dated 06-07-2024